

Q1 What is your name and jurisdiction?

Answered: 18 Skipped: 0

#	RESPONSES	DATE
1	Rusty Herzog, City of Wyoming	5/8/2024 12:48 PM
2	Kathleen Kennedy, Springfield Township	5/2/2024 12:15 PM
3	Lance Kennedy - City of Fairfield	5/2/2024 11:52 AM
4	John Lewis - Liberty Township, Butler County	5/1/2024 9:21 PM
5	Beth Gunderson Sycamore Township	5/1/2024 4:25 PM
6	Nate Henderson, Village of Indian Hill	5/1/2024 3:51 PM
7	Kristie - City of Madeira	5/1/2024 2:42 PM
8	Brian Garver City of Clayton	5/1/2024 1:07 PM
9	Brian Uhl City of Springdale	5/1/2024 11:40 AM
10	Lon Green City of Trenton, Ohio	5/1/2024 10:48 AM
11	Michael Nie Green Township	5/1/2024 10:29 AM
12	City of Montgomery	5/1/2024 10:27 AM
13	Pierce Township	5/1/2024 10:25 AM
14	City of Deer Park	5/1/2024 10:22 AM
15	Eric Meister - City of Mason	5/1/2024 10:15 AM
16	Addyston	5/1/2024 10:13 AM
17	Jennifer Kaminer Village of Fairfax	5/1/2024 10:13 AM
18	Chris Huff - Centerville-Washington Park District	5/1/2024 10:11 AM

Q2 What type of phone system does your jurisdiction use?

Answered: 18 Skipped: 0

#	RESPONSES	DATE
1	Yealink phones on a VOIP system.	5/8/2024 12:48 PM
2	VOIP - SHoreTel/Mitel system	5/2/2024 12:15 PM
3	Webex	5/2/2024 11:52 AM
4	Cloud - Vonage	5/1/2024 9:21 PM
5	3CX	5/1/2024 4:25 PM
6	IPlex VoIP Phone System	5/1/2024 3:51 PM
7	switching to Ring Central	5/1/2024 2:42 PM
8	IP over internet	5/1/2024 1:07 PM
9	VOIP for all business related calls, long distance, VM, etc. Analog lines for credit card machines, fax machines, and alarms.	5/1/2024 11:40 AM
10	Mitel	5/1/2024 10:48 AM
11	Mitel	5/1/2024 10:29 AM
12	Altafiber hosted phone system	5/1/2024 10:27 AM
13	VOIP	5/1/2024 10:25 AM
14	polycom	5/1/2024 10:22 AM
15	Cisco Call Manager	5/1/2024 10:15 AM
16	Polycom phones	5/1/2024 10:13 AM
17	Evolve phone system	5/1/2024 10:13 AM
18	LG iPECS	5/1/2024 10:11 AM

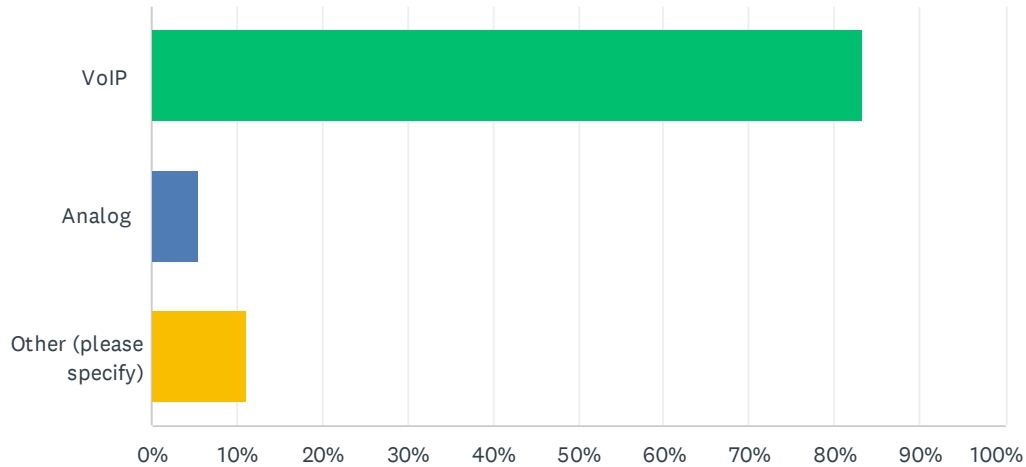
Q3 Who provides your jurisdiction's telephone service?

Answered: 18 Skipped: 0

#	RESPONSES	DATE
1	Blended Technology Solutions	5/8/2024 12:48 PM
2	Parallel Technologies - CBTS	5/2/2024 12:15 PM
3	Webex	5/2/2024 11:52 AM
4	Parallel Technologies. Ashleigh Walsh was awesome to work with!	5/1/2024 9:21 PM
5	Veecor (IT Company)	5/1/2024 4:25 PM
6	Vercom Systems	5/1/2024 3:51 PM
7	Ring Central	5/1/2024 2:42 PM
8	Spectrum	5/1/2024 1:07 PM
9	VOIP - RingCentral Analog Lines - Altafiber	5/1/2024 11:40 AM
10	Cincinnati Bell	5/1/2024 10:48 AM
11	Altafiber SIP for dial tone Parallel Technologies for hardware and support	5/1/2024 10:29 AM
12	Altafiber	5/1/2024 10:27 AM
13	AltaFiber	5/1/2024 10:25 AM
14	Altafiber	5/1/2024 10:22 AM
15	Altafiber	5/1/2024 10:15 AM
16	Altafiber (former Cincinnati Bell)	5/1/2024 10:13 AM
17	AltaFiber	5/1/2024 10:13 AM
18	Pro-Oncall	5/1/2024 10:11 AM

Q4 Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Answered: 18 Skipped: 0

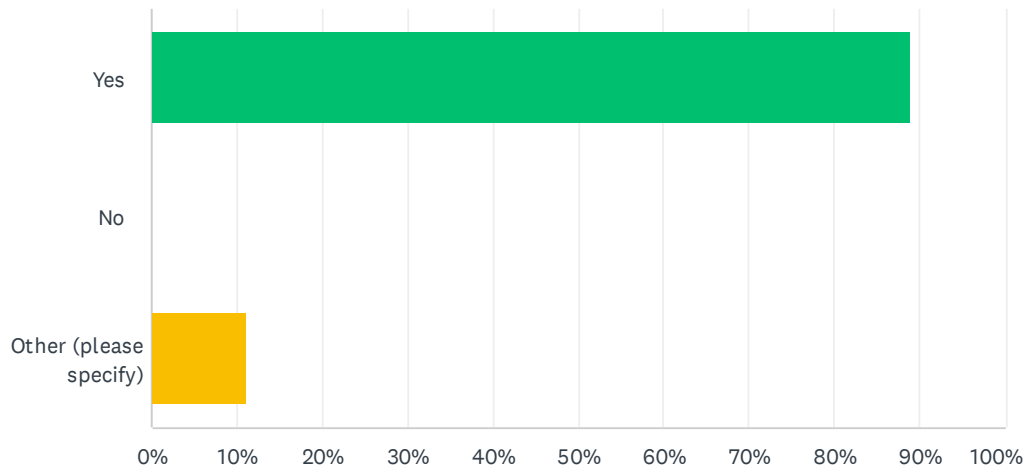


ANSWER CHOICES	RESPONSES
VoIP	83.33% 15
Analog	5.56% 1
Other (please specify)	11.11% 2
TOTAL	18

#	OTHER (PLEASE SPECIFY)	DATE
1	PRI	5/1/2024 10:48 AM
2	SIP digital	5/1/2024 10:29 AM

Q5 Are you satisfied with your current phone system and provider?

Answered: 18 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	88.89% 16
No	0.00% 0
Other (please specify)	11.11% 2
TOTAL	18

#	OTHER (PLEASE SPECIFY)	DATE
1	The switch will happen early June.	5/1/2024 2:42 PM
2	I highly recommend Parallel Technologies. The transition from our NEC system on T1 lines to Mitel on SIP lines was very smooth.	5/1/2024 10:29 AM

Q6 If not, please indicate why:

Answered: 0 Skipped: 18

#	RESPONSES	DATE
	There are no responses.	

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 10:10:47 AM
Last Modified: Wednesday, May 01, 2024 10:11:18 AM
Time Spent: 00:00:30
IP Address: 74.219.125.157

Page 1

Q1

What is your name and jurisdiction?

Chris Huff - Centerville-Washington Park District

Q2

What type of phone system does your jurisdiction use?

LG iPECS

Q3

Who provides your jurisdiction's telephone service?

Pro-Oncall

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 10:11:50 AM
Last Modified: Wednesday, May 01, 2024 10:13:01 AM
Time Spent: 00:01:10
IP Address: 216.68.204.86

Page 1

Q1

What is your name and jurisdiction?

Jennifer Kaminer
Village of Fairfax

Q2

What type of phone system does your jurisdiction use?

Evolve phone system

Q3

Who provides your jurisdiction's telephone service?

AltaFiber

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 10:11:34 AM
Last Modified: Wednesday, May 01, 2024 10:13:08 AM
Time Spent: 00:01:34
IP Address: 216.196.244.58

Page 1

Q1

What is your name and jurisdiction?

Addyston

Q2

What type of phone system does your jurisdiction use?

Polycom phones

Q3

Who provides your jurisdiction's telephone service?

Atafiber (former Cincinnati Bell)

Q4

Analog

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 10:14:03 AM
Last Modified: Wednesday, May 01, 2024 10:14:37 AM
Time Spent: 00:00:34
IP Address: 66.161.221.162

Page 1

Q1

What is your name and jurisdiction?

Eric Meister - City of Mason

Q2

What type of phone system does your jurisdiction use?

Cisco Call Manager

Q3

Who provides your jurisdiction's telephone service?

Atafiber

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 10:20:57 AM
Last Modified: Wednesday, May 01, 2024 10:21:33 AM
Time Spent: 00:00:36
IP Address: 69.61.193.21

Page 1

Q1

What is your name and jurisdiction?

City of Deer Park

Q2

What type of phone system does your jurisdiction use?

polycom

Q3

Who provides your jurisdiction's telephone service?

Atafiber

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 10:24:13 AM
Last Modified: Wednesday, May 01, 2024 10:25:18 AM
Time Spent: 00:01:05
IP Address: 69.61.162.234

Page 1

Q1

What is your name and jurisdiction?

Pierce Township

Q2

What type of phone system does your jurisdiction use?

VOIP

Q3

Who provides your jurisdiction's telephone service?

AltaFiber

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 10:26:14 AM
Last Modified: Wednesday, May 01, 2024 10:26:56 AM
Time Spent: 00:00:42
IP Address: 216.68.27.226

Page 1

Q1

What is your name and jurisdiction?

City of Montgomery

Q2

What type of phone system does your jurisdiction use?

Altafiber hosted phone system

Q3

Who provides your jurisdiction's telephone service?

Altafiber

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#8

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 10:26:08 AM
Last Modified: Wednesday, May 01, 2024 10:29:23 AM
Time Spent: 00:03:14
IP Address: 66.117.198.210

Page 1

Q1

What is your name and jurisdiction?

Michael Nie
Green Township

Q2

What type of phone system does your jurisdiction use?

Mitel

Q3

Who provides your jurisdiction's telephone service?

Altafiber SIP for dial tone
Parallel Technologies for hardware and support

Q4

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Other (please specify):
SIP digital

Q5

Are you satisfied with your current phone system and provider?

Other (please specify):
I highly recommend Parallel Technologies. The transition from our NEC system on T1 lines to Mitel on SIP lines was very smooth.

Q6

If not, please indicate why:

Respondent skipped this question

#9

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 10:45:54 AM
Last Modified: Wednesday, May 01, 2024 10:47:48 AM
Time Spent: 00:01:53
IP Address: 147.0.190.181

Page 1

Q1

What is your name and jurisdiction?

Lon Green
 City of Trenton, Ohio

Q2

What type of phone system does your jurisdiction use?

Mitel

Q3

Who provides your jurisdiction's telephone service?

Cincinnati Bell

Q4

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Other (please specify):
 PRI

Q5

Are you satisfied with your current phone system and provider?

Yes

Q6

If not, please indicate why:

Respondent skipped this question

#10

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 11:36:32 AM
Last Modified: Wednesday, May 01, 2024 11:39:39 AM
Time Spent: 00:03:06
IP Address: 216.48.130.162

Page 1

Q1

What is your name and jurisdiction?

Brian Uhl
 City of Springdale

Q2

What type of phone system does your jurisdiction use?

VOIP for all business related calls, long distance, VM, etc.
 Analog lines for credit card machines, fax machines, and alarms.

Q3

Who provides your jurisdiction's telephone service?

VOIP - RingCentral
 Analog Lines - Altafiber

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#11

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 1:06:44 PM
Last Modified: Wednesday, May 01, 2024 1:07:24 PM
Time Spent: 00:00:40
IP Address: 76.190.117.50

Page 1

Q1

What is your name and jurisdiction?

Brian Garver City of Clayton

Q2

What type of phone system does your jurisdiction use?

IP over internet

Q3

Who provides your jurisdiction's telephone service?

Spectrum

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#12

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 2:40:54 PM
Last Modified: Wednesday, May 01, 2024 2:42:09 PM
Time Spent: 00:01:15
IP Address: 76.190.87.50

Page 1

Q1

What is your name and jurisdiction?

Kristie - City of Madeira

Q2

What type of phone system does your jurisdiction use?

switching to Ring Central

Q3

Who provides your jurisdiction's telephone service?

Ring Central

Q4

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

VoIP

Q5

Are you satisfied with your current phone system and provider?

Other (please specify):
The switch will happen early June.

Q6

If not, please indicate why:

Respondent skipped this question

#13

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 3:49:56 PM
Last Modified: Wednesday, May 01, 2024 3:51:11 PM
Time Spent: 00:01:15
IP Address: 74.83.145.218

Page 1

Q1

What is your name and jurisdiction?

Nate Henderson, Village of Indian Hill

Q2

What type of phone system does your jurisdiction use?

IPlex VoIP Phone System

Q3

Who provides your jurisdiction's telephone service?

Vercom Systems

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#14

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 4:22:57 PM
Last Modified: Wednesday, May 01, 2024 4:24:59 PM
Time Spent: 00:02:01
IP Address: 66.42.178.78

Page 1

Q1

What is your name and jurisdiction?

Beth Gunderson
Sycamore Township

Q2

What type of phone system does your jurisdiction use?

3CX

Q3

Who provides your jurisdiction's telephone service?

Velegor (IT Company)

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#15

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 01, 2024 9:19:55 PM
Last Modified: Wednesday, May 01, 2024 9:20:55 PM
Time Spent: 00:01:00
IP Address: 68.111.122.160

Page 1

Q1

What is your name and jurisdiction?

John Lewis - Liberty Township, Butler County

Q2

What type of phone system does your jurisdiction use?

Cloud - Vonage

Q3

Who provides your jurisdiction's telephone service?

Parallel Technologies. Ashleigh Walsh was awesome to work with!

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#16

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, May 02, 2024 11:51:37 AM
Last Modified: Thursday, May 02, 2024 11:52:16 AM
Time Spent: 00:00:39
IP Address: 66.161.159.90

Page 1

Q1

What is your name and jurisdiction?

Lance Kennedy - City of Fairfield

Q2

What type of phone system does your jurisdiction use?

Webex

Q3

Who provides your jurisdiction's telephone service?

Webex

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#17

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, May 02, 2024 12:13:22 PM
Last Modified: Thursday, May 02, 2024 12:14:43 PM
Time Spent: 00:01:21
IP Address: 70.61.148.147

Page 1

Q1

What is your name and jurisdiction?

Kathleen Kennedy, Springfield Township

Q2

What type of phone system does your jurisdiction use?

VOIP - SHoreTel/Mitel system

Q3

Who provides your jurisdiction's telephone service?

Parallel Technologies - CBTS

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:

#18

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 08, 2024 12:45:45 PM
Last Modified: Wednesday, May 08, 2024 12:48:22 PM
Time Spent: 00:02:37
IP Address: 70.60.183.2

Page 1

Q1

What is your name and jurisdiction?

Rusty Herzog, City of Wyoming

Q2

What type of phone system does your jurisdiction use?

Yealink phones on a VOIP system.

Q3

Who provides your jurisdiction's telephone service?

Blended Technology Solutions

Q4

VoIP

Does your jurisdiction utilize VoIP (Voice Over IP) or a regular, analog phone line?

Q5

Yes

Are you satisfied with your current phone system and provider?

Q6

Respondent skipped this question

If not, please indicate why:
